

Dodge Family Chiropractic
702 S. Denton Tap Rd Suite 150
Coppell, TX 75019
972-922-5493
dodgefamilychiropractic.com

FINANCIAL POLICY

Our first concern in this office is to provide you, the patient with excellent chiropractic care and wellness education.

1. Payment for the Initial New Patient Visit with our doctors is required at the time of your first visit to our office. All other payments, including adjustments, nutritional evaluation, allergy clearing, and vitamin/supplements are due at the time that the services are performed. For your convenience we accept cash, checks, MasterCard, Visa, Discover and American Express Credit cards.
2. Because we run a cash practice, we DO NOT file an insurance claims including Medicare. We are currently not providers for Medicare, which means you WILL NOT and CANNOT be reimbursed by Medicare for your visits to our office. Upon request we will print a statement that will provide you and your private insurance carrier with the information necessary to make a claim. If you wish to file a claim you are responsible for contacting your insurance carrier and submitting your claim. Please note that this does not guarantee payment for any part of services rendered. It has been our experience that insurance companies will often deny reimbursement for procedures. It is not uncommon for some insurance companies to deny a claim either at the onset of the patient's acute care or when a patient seeks reimbursement for wellness care. Most insurance companies do not understand wellness care and true holistic prevention. They are allopathic in nature and reimburse accordingly. Please, take the opportunity to educate your insurance providers as to the value of a wellness lifestyle.
3. **Missed Appointment Policy** – Please be sure to give us 24 hours notice if you need to cancel or reschedule your appointment. If patient “No-Shows” (does NOT call or leave a message) or cancels within the 24 hour period a fee in the amount of the visit that was scheduled will be charged.
4. **Automobile Accident Policy** – Our office will be happy to file your Personal Injury case if the insurance company that will be handling your case has approved you. After treatment is finished you then become responsible for your balance whether paid with the insurance check received for treatment or from your own personal account. If the insurance company did not cover all of your treatment you become responsible for the remaining balance.

All questions regarding other financial matters should be addressed with the office manager or Doctor if necessary. We want you to be comfortable dealing with these matters, and we believe open communication will enhance the positive outcome we all desire.

Patient Signature: _____ Date: _____